

GODFRED ESSOUN

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PROFILE

A highly motivated and enthusiastic IT professional with excellent interpersonal skills and a strong passion for technology-driven solutions. Adept at delivering results, learning new processes quickly, and thriving in high-pressure environments. A committed team player with attention to detail, dedicated to continuous learning and contributing to societal development.

EDUCATIONAL/QUALIFICATION

- **MSc. Information Technology** – University of Aberdeen, UK (2016 – 2017)
- **BA. Information Studies & History** – University of Ghana, GH (2008 – 2012)
- **WASSCE (General Arts)** – St. Mary's Boys SHS, Takoradi, GH (2004 – 2007)

TRAININGS /WORKSHOPS

- Data Analytics & Machine Learning – GIMPA School of Technology, supported by CADFP (July 2023)
- Basic Life Support Training – National Ambulance Service (July 2023)
- Drone Piloting & Graphic Design – Parach Tech Institute (Aug – Dec 2022)
- Records Management Training – Pelishta Consult & Investment (National Ambulance Service staff)

WORK EXPERIENCE

National Ambulance Service (*May 2020 – Present*)

Senior IT Manager

- Research, develop, and implement innovative technological solutions to enhance operational efficiency.
- Manage and maintain IT infrastructure and computer systems to ensure optimal performance and reliability.
- Oversee and evaluate IT operations, including electronic data systems and network functionality.
- Safeguard IT assets and enforce robust data security measures to protect sensitive information.
- Provide timely and effective IT support to Emergency Medical Technicians and all other staff to ensure smooth day-to-day operations.

National Ambulance Service (*May 2020 – Present*)

IT Manager

- Oversee and manage the organization's IT infrastructure and computer systems to ensure optimal performance and security.
- Monitor, control, and evaluate IT operations, including electronic data management and system functionality.
- Provide timely and effective IT support to Emergency Medical Technicians and all other staff to ensure smooth day-to-day operations.

Essounics Enterprise (*July 2018 – April 2020*)

Salesperson

- Assisted customers in selecting suitable merchandise.
- Maintained sales records and managed transactions.

Archer Knight Intelligence Applied, Scotland, UK (*May 2017 – Summer Internship*)

Web Application Developer

- Collaborated with a five-member team to develop a subsea market intelligence web application.
- Utilized Ruby on Rails, JavaScript, PostgreSQL, and other technologies.
- Worked in an agile environment following the SCRUM methodology.
- Participated in project documentation, research, and technical refinements.

Amaniapong Senior High School (2012 – 2013)

Teacher (National Service)

- Taught History to Senior High School students.
- Supervised and marked examinations and class exercises.
- Guided students in extracurricular activities.

REFeree

Available upon request.